# NBN Key Facts Sheet: Home 500

## Residential NBN

Beyond Broadband Group Pty Ltd (ABN 62 695 597 383) | November 2026

**Speed tier: 500/50 Mbps.** This is the maximum speed available during off-peak periods (11 pm to 7 pm the next day). It is not a guaranteed speed.

**Typical busy-period speed: 500 Mbps download (44 Mbps upload)**, measured in the busy period (7 pm to 11 pm).

**What this speed suits in the busy period:** Many 4K streams at once, large downloads and uploads, and smart-home devices. Suits about 5 or more people using it at once.

**Power failures.** Your service will not work during a power failure unless you have an FTTP connection with a working battery backup.

**Things at your premises that can slow your speed:** Wi-Fi range and interference, in-home wiring, an older router or device, and many devices in use at once. To help, use a modern router, place it centrally, and connect key devices by cable.

**Medical and security alarms.** Check whether your medical or security alarm will work with an NBN service, including by contacting your alarm provider.

Plan: Home 500, $99/month inc GST. Technology: FTTP or HFC. Unlimited data and a static IP address included. Read with the Critical Information Summary. Questions: 07 3881 9606 or support@beyondbroadband.com.au.