NBN Key Facts Sheet: Home 25

Residential NBN

Beyond Broadband Group Pty Ltd (ABN 62 695 597 383) | November 2026

Speed tier: 25/10 Mbps. This is the maximum speed available during off-peak periods (11 pm to 7 pm the next day). It is not a guaranteed speed.

Typical busy-period speed: 23 Mbps download (9 Mbps upload), measured in the busy period (7 pm to 11 pm).

What this speed suits in the busy period: Web browsing, email, social media, video calls and HD streaming on one device at a time. Suits about 1 to 2 people using it at once.

If your line can't reach this speed (FTTN, FTTB or FTTC): we check your line after connection. If it can't reach the speed tier, we'll tell you the maximum speed it can reach and you can move free of charge to a plan your line supports, or cancel without paying any remaining minimum-term charges.

Power failures. Your service will not work during a power failure unless you have an FTTP connection with a working battery backup.

Things at your premises that can slow your speed: Wi-Fi range and interference, in-home wiring, an older router or device, and many devices in use at once. To help, use a modern router, place it centrally, and connect key devices by cable.

Medical and security alarms. Check whether your medical or security alarm will work with an NBN service, including by contacting your alarm provider.

Plan: Home 25, $79/month inc GST. Technology: FTTP, HFC, FTTC, FTTN or FTTB. Unlimited data and a static IP address included. Read with the Critical Information Summary. Questions: 07 3881 9606 or support@beyondbroadband.com.au.