International Roaming Guide

Beyond Broadband Group Pty Ltd (ABN 62 695 597 383) | Version 1.0 | Effective November 2026

This guide applies to Beyond Broadband mobile voice plans when you travel overseas. Roaming is not available on data-only plans. Pay-as-you-go roaming is blocked, so you can only use your service overseas with a travel pack. This keeps you from receiving unexpected roaming charges.

Travel pack	Data	Calls	SMS	Valid for	Price (inc GST)
7-day Travel Pack	5GB	30 mins	30	7 days	$38.50
14-day Travel Pack	5GB	60 mins	60	14 days	$66.00
3-day Business Travel Pack	3GB	300 mins	300	3 days	$71.50

How it works

- When you arrive in an eligible destination you should receive a welcome SMS.
- Activate a pack by SMS to 179, or contact us before you travel.
- When your pack runs out or expires, roaming stops until you add another pack.
- Your plan's international calling inclusions apply only to calls made from Australia, not while roaming.

Eligible destinations (68)

Austria	Belgium	Brazil
Bulgaria	Cambodia	Canada
Chile	China	Colombia
Croatia	Czechia	Denmark
Egypt	Estonia	Fiji
Finland	France	Germany
Greece	Guernsey	Hong Kong
Hungary	India (excluding Bihar, Orissa, UP East and West Bengal)	Indonesia
Ireland	Isle of Man	Israel
Italy	Japan	Kenya
Latvia	Lithuania	Luxembourg
Macao	Malaysia	Mexico
Nauru	Netherlands	New Zealand
Nigeria	North Macedonia	Norway
Papua New Guinea	Philippines	Poland
Portugal	Qatar	Romania
Samoa	Saudi Arabia	Singapore
Slovakia	Slovenia	South Africa
South Korea	Spain	Sri Lanka
Sweden	Switzerland	Taiwan
Thailand	Tonga	Turkey
United Arab Emirates	United Kingdom	United States
Vanuatu	Vietnam	

Coverage depends on overseas networks and your device. Questions: 07 3881 9606 or support@beyondbroadband.com.au.