International Calling Guide

Beyond Broadband Group Pty Ltd (ABN 62 695 597 383) | Version 1.0 | Effective November 2026

This guide applies to Beyond Broadband mobile voice plans (Data Banking and Data Sharing). It covers calls made **from Australia** to overseas numbers. It does not cover using your phone overseas; see our International Roaming Guide. Data-only plans do not include calls.

Option	What you get	Price (inc GST)
Unlimited calls and SMS to 15 destinations	Unlimited standard calls to fixed and mobile numbers, and unlimited standard SMS, to the 15 destinations below	Included in every mobile voice plan
120-minute pack	120 minutes of standard calls to 42 destinations each month	$15 a month (optional add-on)
300-minute pack	300 minutes of standard calls to 30 destinations each month	$25 a month (optional add-on)

Packs are added only when you ask, and renew each month until you ask us to remove them. Minutes reset each billing cycle; unused minutes do not carry over. Where a destination is covered by both your unlimited inclusion and a pack, the unlimited inclusion is used first. Packs cover standard calls only (not SMS). Inclusions do not cover premium, satellite or special-service numbers.

Destination	Unlimited (15)	120-min pack (42)	300-min pack (30)
Argentina	—	Included	—
Bangladesh	—	Included	Included
Belgium	—	—	Included
Brazil	—	Included	—
Canada	—	Included	Included
China	Included	Included	Included
Cyprus	—	—	Included
Czech Republic	—	Included	—
Denmark	—	Included	Included
France	Included	Included	Included
Germany	Included	Included	Included
Greece	Included	Included	Included
Guam	—	—	Included
Hong Kong	Included	Included	Included
Hungary	—	—	Included
India	Included	Included	Included
Indonesia	—	Included	Included
Ireland	Included	Included	Included
Israel	—	Included	Included
Italy	—	Included	—
Japan	—	Included	Included
Malaysia	Included	Included	Included
Malta	—	Included	Included
Mexico	—	Included	—
Netherlands	—	Included	Included
New Zealand	Included	Included	Included
Nigeria	—	Included	—
Norway	—	Included	Included

Destination	Unlimited (15)	120-min pack (42)	300-min pack (30)
Pakistan	—	Included	Included
Peru	—	Included	—
Philippines	—	Included	—
Poland	—	Included	—
Portugal	—	Included	—
Romania	—	—	Included
Singapore	Included	Included	—
South Africa	—	Included	—
South Korea	Included	Included	Included
Spain	—	Included	Included
Sweden	—	Included	Included
Switzerland	—	Included	—
Taiwan	—	Included	—
Thailand	Included	Included	Included
Turkey	—	Included	—
United Kingdom	Included	Included	Included
USA	Included	Included	Included
Venezuela	—	Included	—
Vietnam	Included	Included	—

What is included and what is blocked

> **$0 extra-spend limit.** Every mobile voice service is set up so you can't be charged for anything beyond your plan and the add-ons you ask for (data bolt-ons, calling packs and travel packs). Anything not included in your plan or an add-on is blocked, so there are no surprise charges. Emergency calls to 000 and 112 always work.

Included in every mobile voice plan	Blocked (not available)
Standard national calls to Australian fixed and mobile numbers	Calls to other countries, unless covered by a calling pack
Calls to 13, 1300 and 1800 numbers	SMS to countries other than the 15 included destinations
Call forwarding and voicemail	International MMS and video MMS
Standard national SMS and MMS	SMS to 13, 1300, 18 and 1800 numbers
Unlimited standard calls and SMS to the 15 destinations above	Video calls
Calls to the destinations in your calling pack, up to its minutes	Directory assistance, premium (19xx) and satellite phone numbers

Want to call a country that isn't covered? Ask us to add a calling pack, or check the destinations in the table above.

Questions: 07 3881 9606 or support@beyondbroadband.com.au. Read with the Mobile Data Banking CIS or Mobile Data Sharing CIS.